

# THE ROLE OF RESEARCH IN GOVERNANCE: A CASE STUDY OF LAGOS STATE

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# THE MEAT OF THE MATTER

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- Governance is all of the processes of governing, whether undertaken by a government, a market or a network, over a social system (family, tribe, formal or informal organization, a territory or across territories) and whether through the laws, norms, power or language of an organized society.-
- Research : the systematic investigation into and study of materials and sources in order to establish facts and reach new conclusions.
- Research is one of the processes of governance.

# GOVERNANCE, DEVELOPMENT, DEMOCRACY & INFORMATION

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- The purpose of governance is development.
- Development is the empowerment of a community to achieve the capacity to overcome its challenges.
- Decision making, the process of making choices among alternative options towards arriving at a desired goal has been the central challenge of governance.
- To ensure that as many persons who will be affected participate in taking decisions, the global community recommends democracy as the standard solution. In a democracy, citizens are expected to participate in decision making as informed members

# THE MINISTRY OF ECONOMIC PLANNING & BUDGET

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- The quality of decisions is determined by the quality and quantity of available data
- In Lagos State, the Bureau of Statistics in the Ministry of Economic Planning & Budget is responsible for conducting researches into all aspects of governance and making available upto date data that the government needs to take critical decisions.
- This ministry has its officials in other ministries, departments and agencies trained in research methodology and analysis to monitor trends and support their host agencies to take effective decisions.
- These data are supplied before decision is taken, during the implementation and the impact after the decision has been implemented.
- Like other ministries the Ministry of Information & Strategy uses the core data of the MEPB to inform the public to take decisions.

# KEY DATA GATHERING RESPONSIBILITIES

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- Research & Planning of the state industrial master plan
- assessment study on tariff and trade policy
- Preparation of Statistical data on the population expected to pay levies and taxes
- Economic planning intelligence
- Commissioning and commenting on feasibility studies, plans and programmes of MDAs
- Research, planning, project analysis and evaluation

# DATA AT YOUR FINGERTIPS: THE STATISTICAL REPORTS OF LAGOS STATE

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- Abstract of Local Government Statistics
- Digest of Statistics
- Transport statistics
- Statistical Bulletin on Reproductive health
- Baseline Assessment of Slum communities
- Household Survey
- Poverty Profiles
- Demographic dividend reports
- Literacy survey
- These reports are published on the Lagos State website- [www.lagosstate.gov.ng](http://www.lagosstate.gov.ng)

# IMPROVING DATA TOOLS AND DECISION MAKING WITH TECHNOLOGY

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- Lagos Has modernized its operations by the effective use of technology to make its data gathering and services more efficient
- The digitalization of government operations began effectively under the Bola Tinubu administration ( 1999-2007) and was consolidated by the successor regimes.
- This has led to increased expenditure on the acquisition of licences, softwares, applications, portals and employment of technology personnel ultimately leading to the establishment of the Ministry of Science & Technology in February 2004.

# IMPROVING DATA TOOLS AND DECISION MAKING WITH TECHNOLOGY

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- A few of the application used to power our operations are as follows
- Oracle financial- management of government financial transactions including human resources, payroll, account payables, account receivables, general ledger, treasury management, procurement, inventory and fixed assets
- Central billing system- harmonisation of payments and revenue



# MEDIA DATA

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- These data are further processed to inform our citizens to function optimally in our city
- We are interested in our presence in the media because it often determines how many people are getting informed about the activities of the government
- Take Facebook. With 2.9 million of Nigerian users in Lagos, our followership as at February 2018 was 167,000. We set out to work on this and today we are doing 400k +. We still have a long way to go, we are determined to have 1 million by next quarter
- In terms of traditional media such as radio, the state agency, Radio Lagos is No 4. We are positioning the station to get higher.

# IMPROVING DATA TOOLS AND DECISION MAKING WITH TECHNOLOGY

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- E-certificate of occupancy – electronic and issuance of c of o
- E- planning permit- an application that is used by the physical planning and related agencies
- E-Geographic Information Systems comprising e-survey, land registry management, automated land management system, (aumentum by Thomson Reuters)
- Automated valuation systems for property valuation
- E-recruitment and testing portal- first state by September 2015 with 1200 teachers to primary schools
- e;lectronic tracking systems for all government vehicles
- Lagos state health insurance scheme
- Lagos state residents registration data
- Highest employers of ict- 500 employees so far